



**SERKA**  
F E D E R A L

# OVERVIEW

SERKA Federal Services LLC, (SERKA) is a global provider of infrastructure development, planning, design, construction, facility and operation management, life support services specialized in nations building and humanitarian projects.

For over 54 years, SERKA has provided the US government and private clients with specialized construction, engineering, and project management services on 4 continents, 11 countries and we continue to grow.

SERKA is currently running services, construction and facility management operations in USA, Turkey, Iraq, Oman, and Macedonia.

Today SERKA has successfully completed vast amount of Base Operations Support, Operations and Maintenance, construction and civil engineering projects including but not limited to Airport Constructions, Camps, Buildings, Hotels, Housing, Embassies, fuel distribution systems, pipelines, dams, hydropower plants, water treatment, storage and transmission systems, protected and hardened structures, and special constructions. With over 3,000 employees, SERKA uses its global reach to support the DoD and DoS in U.S., Europe, Asia, and the Middle East on its military and humanitarian efforts. SERKA's capabilities include full Base design, Facilities plans, Maintenance, Renovation, Construction, Construction management, Material supply, Batch concrete and Rock aggregate, Port operations, Food service operations/management, Labor provision, Base support operations, Base support vehicles and equipment (BSVE), O&M and Environmental services.

Within the last 10 years SERKA completed over 100 construction, services and facility management contracts worth over \$1.5 billion. The group has continuing strong requirements over the next 5 years being qualified for two huge US Government programs namely Non-permanent US Embassy Program (CHU IDIQ) and US Military Funding Program (MED – MATOC) with a value of \$12 billion and \$4 billion respectively.

Serka has a robust financial structure and recognized credibility among local and global financial houses including banks, investment banks, and insurance institutions. The group has annual revenue of \$250 million US\$ with assets of \$400 million. SERKA has an outstanding bonding capacity ready to be utilized for future development projects.

Serka provides eco-friendly and safety oriented solutions and has been certified with 1,000,000 safe man-hours with no Lost Time Incidents in one contract alone. From start to finish, we utilize environmentally conscious resources.

We possess assurance certificates for quality control, health and safety, and the environment including: ISO 9001, ISO 14001, ISO 22000, and OSHA 18001.

Serka brings the full extent of its global multi-disciplinary skills to assist any country with its rebuilding, growing, and prospering efforts.



# GLOBAL PRESENCE WITH LOCAL MARKET KNOWLEDGE

SERKA has 5 decades of global service experience in 11 countries, it brings;  
Unparalleled quality of food services and catering operation  
Global chain supply, logistics and staffing resource and solution management networks  
Intimate knowledge of local laws and regulations, local customs and operating  
Unions and active labor forces experience and negotiations  
Unequalled experience in the following market

- United States
- Qatar
- Turkey
- Oman
- Afghanistan
- Romania
- Kyrgyzstan
- Bahrain
- Iraq
- Italy



# CAPABILITIES



If you are entering a new environment, no matter if it's dangerous or harsh environment, SERKA is there.

If your organization needs work force, SERKA has the ability to recruit and deploy the work force you require.

SERKA will help you providing basic life support services for your workforce as well, such as cleaning, laundry, food service and any other services you may require in your crew camp.

SERKA has been providing similar services to the US Government, private companies and multinational organizations in the challenging environments.

SERKA is very well known in the US government contracting industry to quickly, expeditiously, and swiftly respond to challenges in the most dangerous and challenging parts of the world with professional and technically skilled management and labor force, in remote locations with austere conditions, and then logistically support them in-theater. SERKA has considerable life support, O&M, construction, and logistics experience in the Middle East, Europe, Africa and Afghanistan, supporting base operating services for camps on behalf of the U.S. Department of Defense (DoD), Department of State (DoS), NATO, commercial clients, and support United Nations peacekeeping contingents.

At SERKA, our prime goal on all of our contracts is to exemplify the many positive effects of a partnering atmosphere that SERKA fosters with the U.S. Government agencies through our pursuit of excellence— combined with a focus on quality and cost effective service to once more deliver superior value.

# CAPABILITIES



- Base Operations Support and Maintenance (BOS)
- Military Sustainment and Readiness
- Nations Building and Peace Keeping
- Technical and Advisory Assistance
- Personnel Services
- Facilities Maintenance and Repair services (FM&R)
- Heavy Equipment Leasing and Operations
- Catering Services
- Shuttle Bus Services
- Labor Services
- Construction (horizontal & vertical)
- Solid Waste and Grey Water management/Collection/Disposal
- Water Treatment
- Power Generation
- Transportation /Logistics/Bulk Material Supply
- Waste Management & Environmental
- Laundry Services
- Supply Chain Management
- Stevedoring and Related Terminal Services
- Building Construction/ Renovation / Refurbishment – Site Prep/ Heavy Excavation
- Infrastructure Construction – Treatment plants, water and sewage network systems
- Roadways (concrete / Asphalt)
- Force Protection Elements (T-wall Barriers, Overhead protection systems, bunkers).



# OUR CORE SERVICES

No matter the location of a mission, by self-performing its obligations, Serka Federal Services, LLC ensures 100% compliance with scope of work that provided by its clients. We regularly train and effectively manage our staff that maintains clean, safe and healthy work environment.

**TOTAL BASE or  
CAMP OPERATIONS  
PROGRAM MANAGEMENT**



**CONSTRUCTION**

**CATERING**



**WASTE MANAGEMENT:  
SEWAGE, GARBAGE,  
PORTABLE TOILETS,  
RECYCLING**

**EQUIPMENT and  
VEHICLE LEASING**



**LABOR FORCE PROVISION**

# OUR CORE SERVICES

**Q&M and SOFT  
FACILITIES MANAGEMENT**



**TRANSPORTATION SERVICES**



**PROCUREMENT & LOGISTICS:  
CATERING, CONSTRUCTION,  
CAMP SERVICES SUPPLIES**



**IT SOLUTIONS &  
COMMUNICATIONS**



**POWER GENERATION**



**PORT OPERATION**





# TOTAL BASE OR CAMP OPERATIONS PROGRAM MANAGEMENT

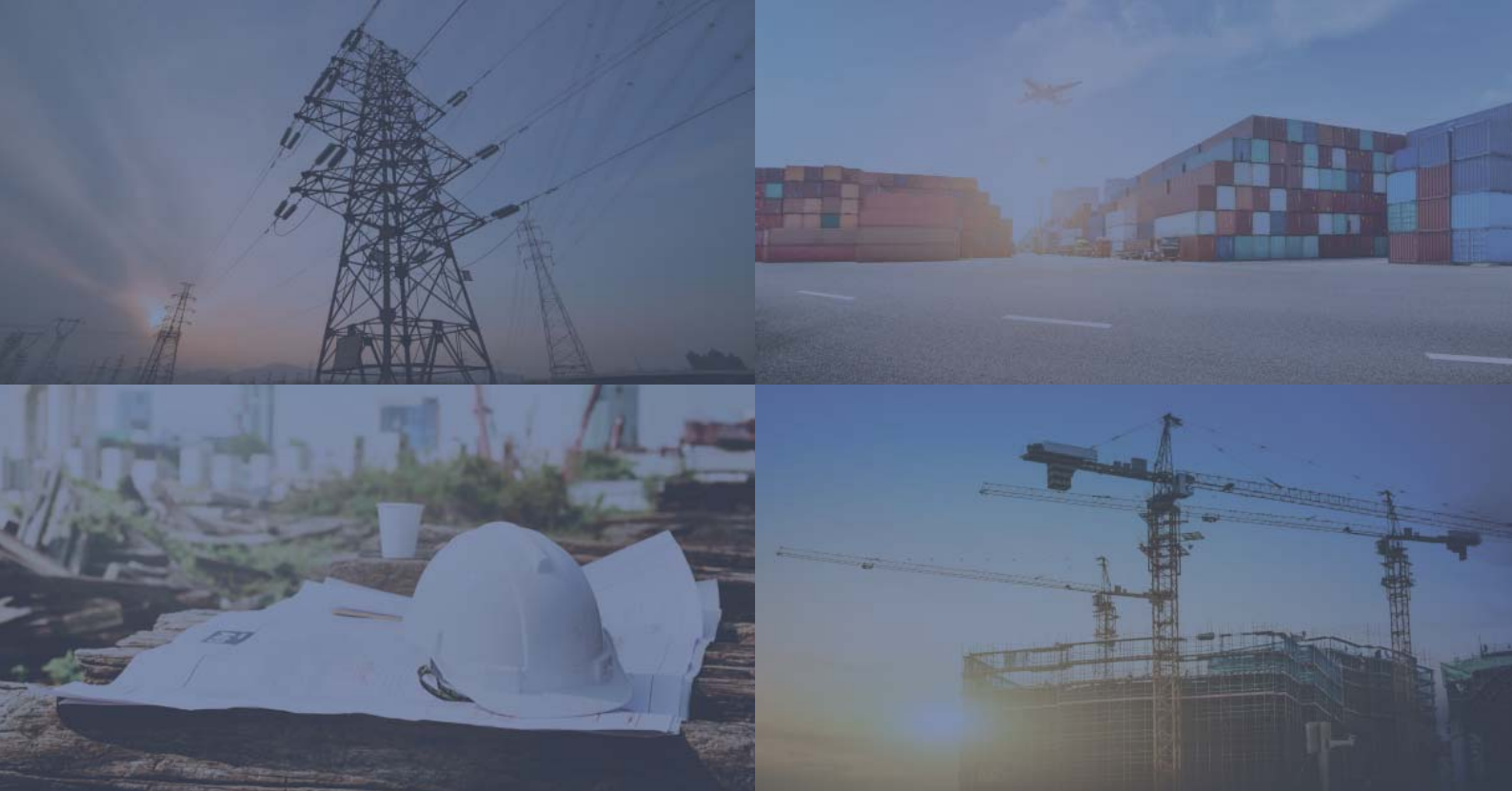
We can design and construct a new facility or take over an existing facility and employ and develop existing staff already onsite.

No one mobilizes right work force better than SERKA. We have deployed thousands of skilled workers to remote locations in the Middle East, Europe and Africa. Of course, we also comply with all international and national rules and regulations regarding human trafficking.

Our services range from remote site catering to complete camp management and include but are not limited to the following:

- Accommodation management
- Communication solutions
- Guesthouse management
- Gymnasium
- Housekeeping services
- Office cleaning
- Pre-site inspection
- Purchasing
- Recreation
- Retail services
- Site infrastructure management
- Site maintenance services
- Vector control
- Waste management
- Grounds maintenance services





# CONSTRUCTION

Infrastructure design, procurement, delivery, construction, refurbishment, reinstatement, decommissioning of electrical systems, prefabricated buildings concrete & brick buildings. And also specialized in Steel and Concrete Physical Security Elements-Forces protection, gate guards, container walls.

We will provide a cost-effective design, supply and build program in accordance with your unique or specific requirements.

We will then furnish the camp with the appropriate equipment that is required.

**We offer a complete turnkey operation that includes the following but is not limited to:**

- Design optimization
- Sourcing and procurement
- Transport and logistical support
- Camp construction and erection
- Electrical distribution including diesel generators
- Potable and Non Potable Water distribution network
- Sewerage and water treatment plants and reticulation
- Waste control and incineration plants
- Perimeter fencing
- Internal roads and walkways
- Satellite based communications systems
- Fuel storage
- Supply of kitchen, laundry and catering equipment
- Supply of all soft furnishings

**As well as various camp designs and configurations we are able to offer our clients the following type of construction units:**

- Hard shell containerized units
- Fully insulated modular units
- Soft shell tented structures



# CATERING

Whether it's a remote construction site, a corporate head office, an oil and gas project camp or a military base, we present a full catering service tailored to meet your requirements.

**With Serka Federal Services, you enjoy the following major benefits:**

- An impressive track record, indicative of our commitment to deliver as promised
- An uncompromising approach to product standards and service delivery
- Innovative, exciting, world-class food solution
- Our passion for service excellence
- Proactive management structures
- The ability to deliver on promises always
- The highest caliber of staff throughout our company

To ensure that we are doing our utmost to give you the best in food delivery services we apply standards that are pre-determined for area of service and the performance of our units is measured by the following:

- Best practice and communication
- Customer and client surveys
- Defined policies and procedures
- Hygiene audits
- On-the-job training programs
- Qualified and well-trained staff
- Supplier partnerships and quality products



## **WASTE MANAGEMENT: SEWAGE, GARBAGE, PORTABLE TOILETS, RECYCLING**

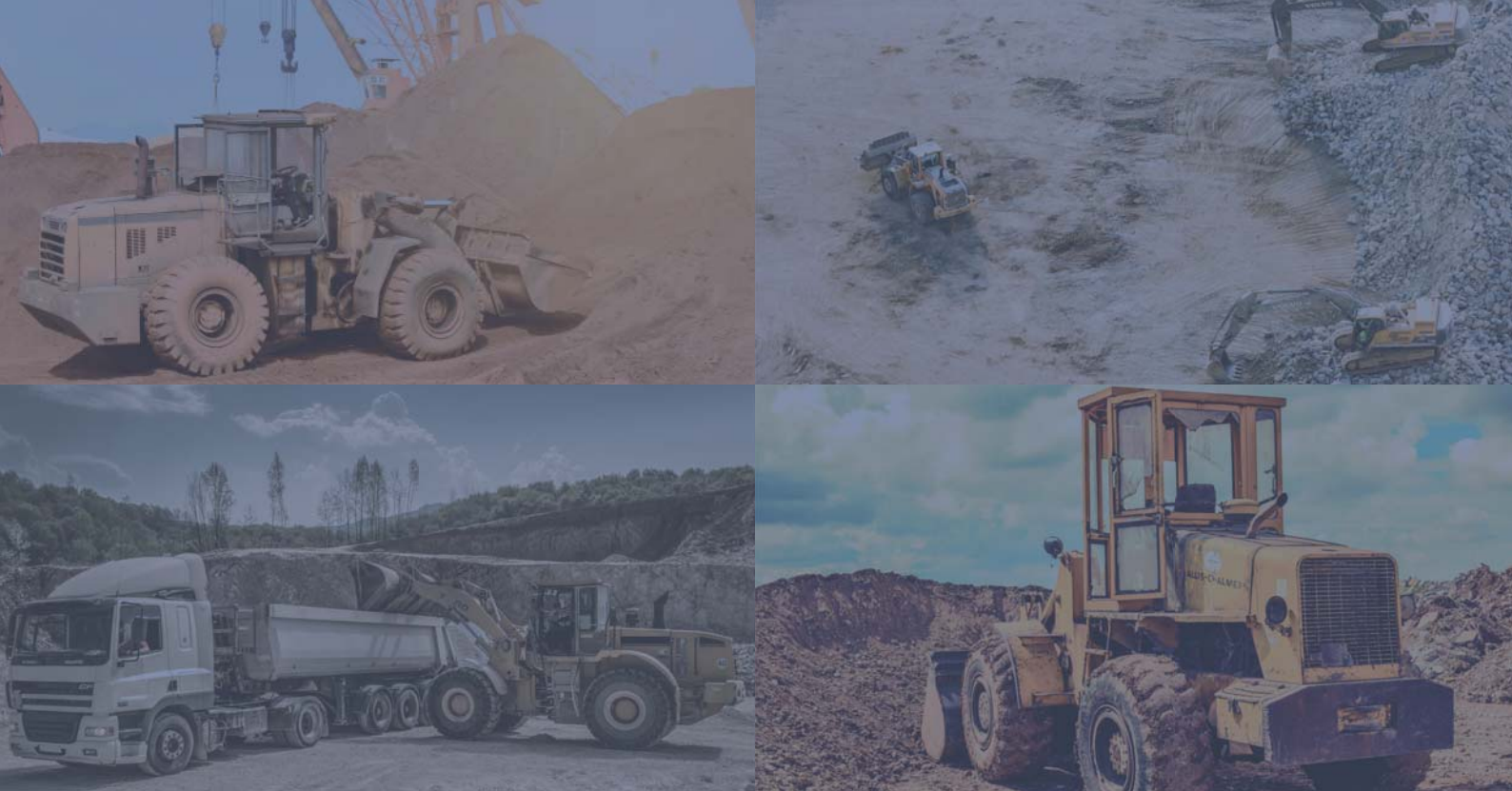
Urban, base or camp waste collection and disposal services are also included among the services are also included among the services of Serka Federal Services. Its teams serving for various residential complexes in Turkey and in Iraq prioritizing the hygienic standards as well as ISO 14001 Environmental Quality Management Regulations. We mostly provided as collection and removal services for domestic and industrial solid wastes at construction sites and military bases. In these activities, comprehensive and reliable temporary containers, truck containers and special compactors are utilized.

Chemical hygienic toilets can be provided at construction sites, military camps, special activity sites and in every location where temporary sanitary services are required. In this respect, temporary sanitary services are required. In this respect, temporary WC units are available in all sizes from the smallest unit to trailer size units for serving any number of personnel and Serka carries on its waste management services by a wide fleet of self-owned garbage, sewage and portable john trucks.

"Through KBR, Serka provided Turnkey Waste Management Services for U.S. Military for several years in Iraq. These services included delivery and placement of dumpsters, daily gathering of waste materials and transporting them to the designated waste disposal points, chemical toilet and waste collection services for all cited bases, I found SERKA to be very sufficient, proactive and always on top of their business"

Carl Busby - Snr SCA H Sites





## EQUIPMENT and VEHICLE LEASING

The only way you can fully commit to any project, large or small, is if you have equipment to do it. We own and operate all our heavy lifting and earth-moving equipment. We have the diversity in our fleet to meet the specific equipment needs the project really requires. This gives us the ability and capacity to complete the most demanding of our project. Many contractors claim to have significant lifting and earth-moving capabilities, but do not own any equipment.

This requires them to rent or lease their fleets often limiting their ability to complete time sensitive projects. We, however, have significant repeat customers, because we do not own the iron and equality important to have management and operator personnel to successfully undertake the demanding projects. All out heavily services offered, the Company can also provide short term leases on daily, weekly or monthly basis with onsite support subject to availability.



# LABOR FORCE PROVISION

SERKA offers a range of foreign, third country and local managers, skilled and unskilled labor recruitment payroll management and other HR related services. We can supply and manage contract staff for local and international clients.

## **The advantages of labor hire include but are not limited to:**

- Transfer of employment risk thus reduced exposure to you
- Increased productivity and employee stability
- Increased focus on core operations
- Increased availability of management time as less time is spent on recruitment, discipline enforcement & performance
- Wage cost flexibility allows for fixed and variable budgeting and allows you to adjust to seasonal or operational manpower requirements

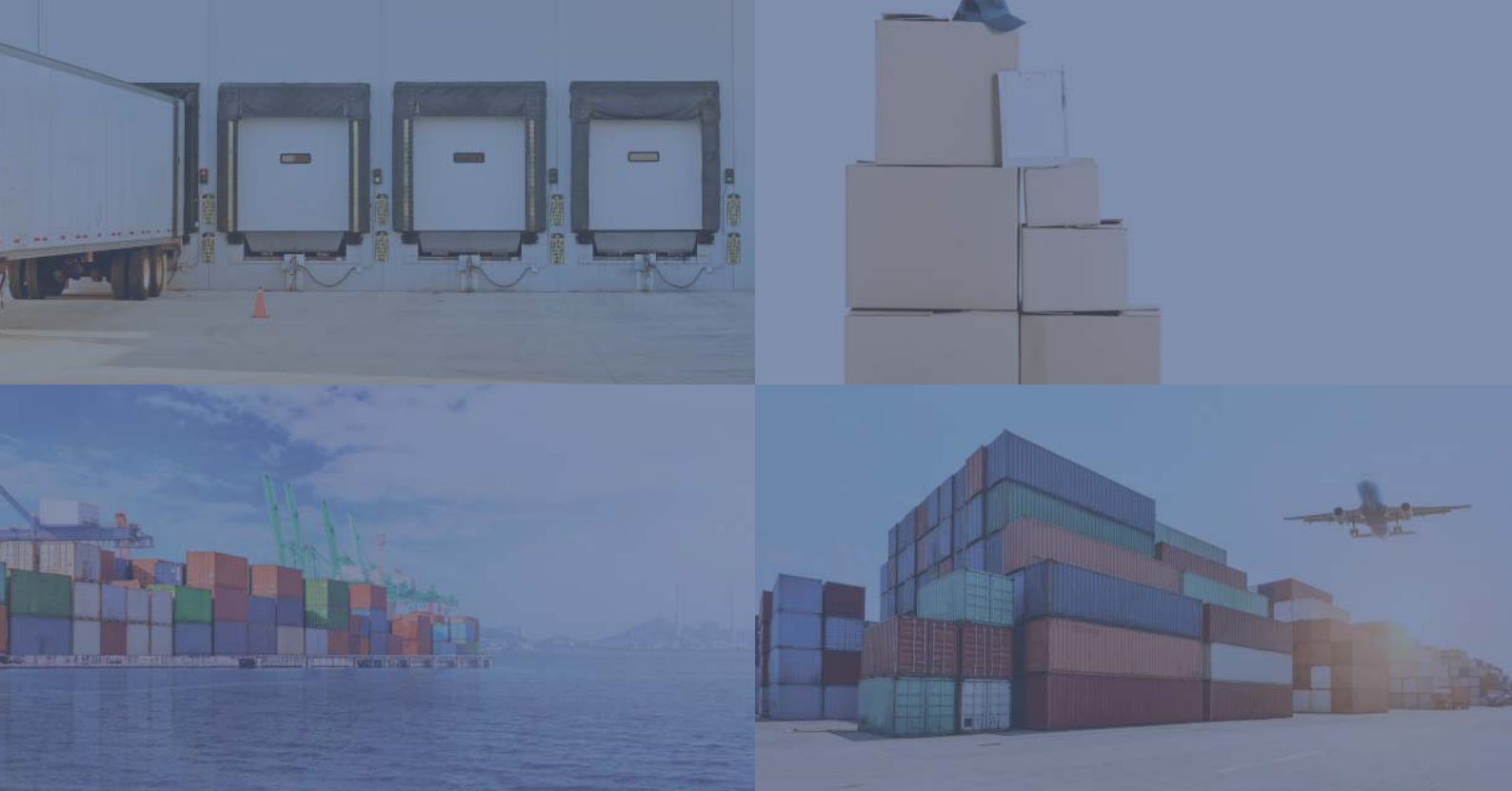
## **Cost savings:**

- No recruitment costs; no advertising costs; no screening time; no administration costs
- No payroll costs; no payroll software, licensing, wage clerk or payslip costs
- No labor consultant or attorney fees

## **Other advantages include:**

- No weekly payroll and wages makeup so no time wasted in attending to and resolving pay queries
- Get the right skill for the job
- No pay queries
- No disciplinary inquiries
- Once off invoicing





## PROCUREMENT & LOGISTICS; CATERING, CONSTRUCTION, CAMP SERVICES SUPPLIES

Serka Federal Services provides services and innovative solutions designed to ensure your products, whether it is tools, equipment or food and personnel arrive on time and in perfect order.

**Order services and solutions include:**

- Plant and machinery transportation
- Mobilization and demobilization
- Food and kitchen equipment supply
- Airplane, helicopter and marine charter services
- Personnel transfers
- Containerized load shipping

At Serka Federal Services, we recognize that our customers' supply chains are as unique as the customers. From city centers, ports to some of the most remote destinations worldwide, we support the logistics requirements for each customer with intermodal services to optimize delivery. Whether its repair parts, food products or mobile housing units, Serka delivers exceptional levels across a variety of environments within critical deadlines. We successfully recruit, train and deploy support teams to ensure constant communication and precise delivery to all of our customers' facilities.

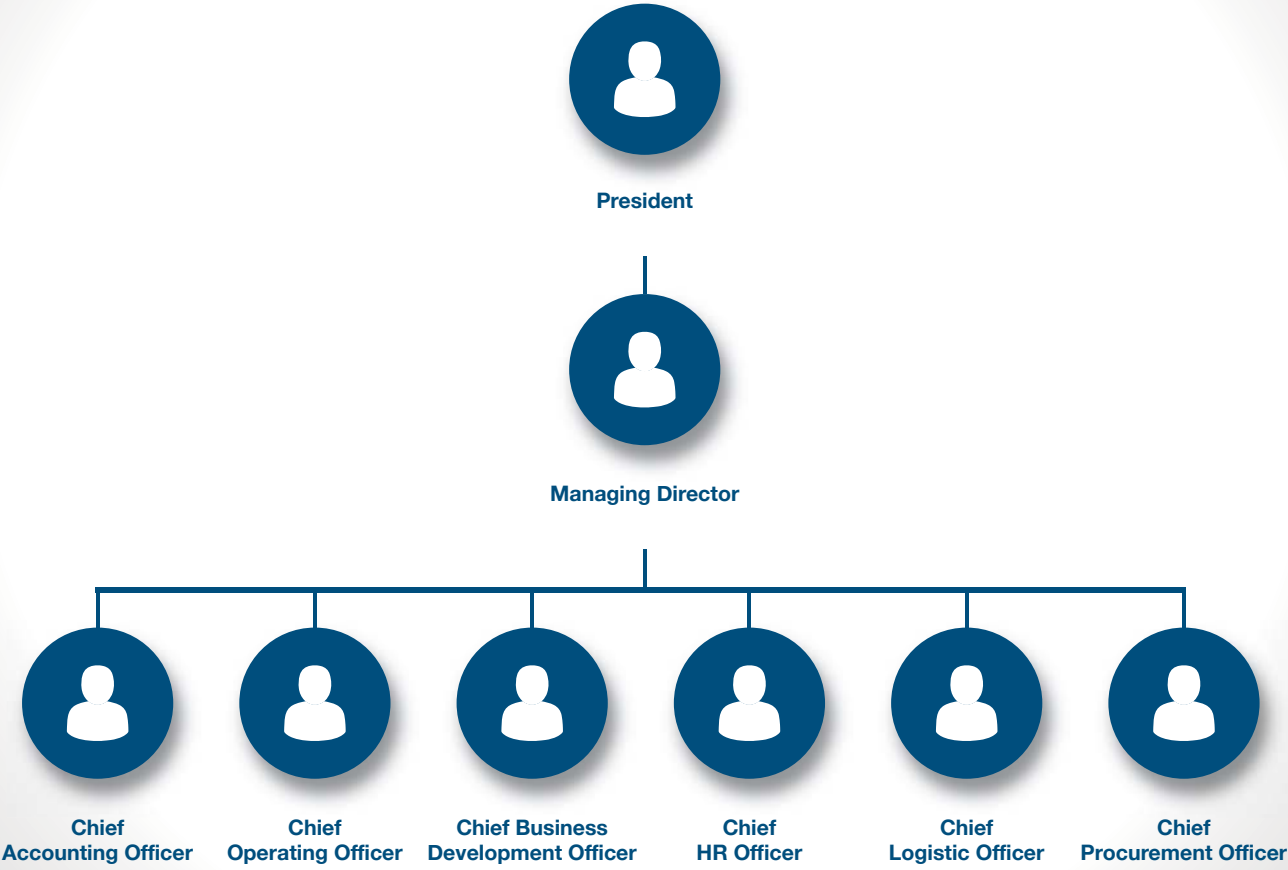
# ON GOING PROJECTS

Contact Number	Client	Location	Duration	Description
N/A	ATY Adali Turizm Yatırım	Girne,Cyprus	Ongoing	Construction of 500- bed capacity 5-Star hotel&casino
14/2015	SEZAD	Duqm, Oman	Ongoing	Construction of Channel Dangert in SEZAD Duqm
26-22646	The Ministry of Agriculture, Forestry and Rural Affairs (Macedonia)	Gevgelija, Macedonia	Ongoing	Construction of KONSKO Dam
15TSBMC001TUR	Vectrus Systems Corporation	Adana, Turkey	Ongoing	Transportation of approx. 1000 Airforce an Vectrus personnel.
15AAFES0001	Vectrus Systems Corporation	Adana, Turkey	Ongoing	Transportation of appr. 55 AAFES personnel.
0Y3TSBMCT0049	Vectrus Systems Corporation	Adana, Turkey	Ongoing	Lease of 2 each 45 pax buses.
19GE5018C0044	US Consulate General	Istanbul, Turkey	Ongoing	Cleaning services for US Consulate General in Istanbul, Turkey
SGE50016F0107	US Embassy Ankara	Ankara, Turkey	Ongoing	Cleaning services for US Embassy in Ankara, Turkey
TBD	SEZAD	Duqm, Oman	Ongoing	Construction of jurf and stay channels, in Duqm
TBD	SEZAD	Duqm, Oman	Ongoing	Construction of Roads, Infrastructure and Buildings at the Commercial Terminal and Operational Zone Areas, Port of Duqm, IP2
TBD	Comsar Energy	Banja Luka, Bosna Hersek	Ongoing	MR SOVO Construction of Hydro Power Energy Plant

# SELECTED COMPLETED PROJECTS

Contact Number	Client	Location	Duration	Description
GU84-VC-SH30013	KBR	Iraq	07.12.2003 07.12.2004	Laundry Facility Renovation/Laundry Facility Operation
GU84-VC-SM20030	KBR	Mosul&Tallafar, Iraq	30.12.2003 27.02.2004	Waste Management Service for H Sites
01-04-C-024	KBR	Incirlik, Turkey	01.03.2004 30.09.2009	Transportation of personnel
GC02-HU-SO00083	KBR	Mosul&Tallafar, Iraq	30.03.2004 01.02.2005	Provide Labor Force
GU84-VC-MM00002 WM00018	KBR	Mosul&Tallafar, Iraq	10.05.2004 30.04.2005	Provide Chemical Toilet Services at all H Sites
GC02-HU-MM00002 WO02075	KBR	Mosul&Iraq	18.10.2004 31.10.2005	TTM Labor
GC02-HU-MM00002 WO02079	KBR	Mosul&Iraq	08.11.2004 30.06.2005	CLSS Fuel Operations LABOR
GC02-HU-SO00073	KBR	Mosul&Tallafar, Iraq	06.04.2005 30.04.2006	Solid Waste Disposal Services for all H Sites
GU84-VC-SW00295	KBR	Al Asad, Iraq	12.04.2005 11.10.2005	Rental of heavy equipment
GU-84-VC-SW00293	KBR	El Tagaddum, Iraq	11.05.2005 10.11.2005	Rental of heavy equipment
GC02-HU-SO00017	KBR	Mosul, Iraq	11.10.2005 14.01.2006	Provide 4 SST Trucks for the Removal of Rain Water
02HU-VC-SDF0762 02HU-VC-SDF0757 02HU-VC-SDF0760	KBR	Mosul&Tallafar, Iraq	07.12.2007 30.09.2012	DFAC Dining Operations
ABYM-VC-SDF0811	KBR	Mosul, Iraq	23.01.2007 31.08.2008	Catering Services of H2 Army Dining Facility
GCA8-YM-SO00135	KBR	Mosul, Iraq	01.03.2008 31.08.2008	Operation and Maintenance Services
GCA8-YM-SO00133	KBR	Mosul&Tallafar, Iraq	01.03.2008 31.08.2008	Heavy Equipment Lease
GCA8-YM-SO00137	KBR	Mosul, Iraq	01.04.2008 31.08.2008	Shuttle Bus Services
GCA90M-SO00235	KBR	Mosul, Iraq	01.09.2008 31.08.2009	Operation and Maintenance Services
GCA90M-SO00233	KBR	Mosul,Geyyara&Tallafar, Iraq	01.09.2008 31.08.2010	Rentalof heavy equipment
GCA90M-SO00237	KBR	Mosul, Iraq	01.09.2008 31.08.2010	Shuttle Bus Services
A90M-VC-SDF0879	KBR	Mosul, Iraq	01.09.2008 31.08.2010	Catering Services H Sites
GCA90M-MA159H01	KBR	Mosul&Tallafar, Iraq	01.09.2008 04.30.2010	Master Labor Agreement to Provide Labor Force to all H Sites
A90M-VC-SDF0843	KBR	JBB Anaconda, Iraq	01.11.2010 31.07.2015	Catering Services of A2 Army Dining Facility
A90M-VC-SDF0846	KBR	Al Asad, Iraq	01.11.2008 31.08.2012	Catering Services of B1.1 Army Dining Facility
GCA90M-B1-HEL-12305	KBR	Al Asad, Iraq	01.03.2008 31.08.2009	Aviation Fuel Truck Lease
GCA90M-VC-HEL12536	KBR	Al Asad, Iraq	01.09.2009 31.08.2010	Heavy Equipment Lease
B2DG-C-90KB0021	FLUOR	Al Asad, Iraq	30.09.2009 30.06.2010	Provide Q&M Service Labor
CSC-LC4-MAL004	KBR	Merez, Iraq	09.05.2010 31.08.2010	SCW Temporary Labor
A90M-VC-SDF0909	KBR	Qulat, Salih, Iraq	15.05.2012 31.12.2016	Catering Services of T6 Gary Oven Army Dining Facility
GCA90M-VC-SDF0934	KBR	Mosul, Iraq	01.09.2010 30.06.2014	Catering Services H Sites
GCA90M-VC-SDF0913	KBR	Al Asad, Iraq	01.09.2012 19.11.2015	Catering Services of B1.1&B1.1.1 Army Dining Facility
GCA90M-VC-SCH7003	KBR	Mosul&Tallafar, Iraq	01.09.2010 08.10.2011	Heavy Equipment Lease Services
GCA90M-VC-SCH4004	KBR	Mosul, Iraq	01.09.2010 01.09.2011	Shuttle Bus Services
GCA90M-VC-SCB6004	KBR	Al Asad, Iraq	01.09.2010 28.11.2011	Aviation Fuel Truck Lease
GCA90M-VC-MAH5001	KBR	Mosul&Tallafar, Iraq	01.09.2010 06.10.2011	Master Labor Agreement to Provide Labor Force to all H Sites
F38604-10-M-C-160	DoD	Manas, Kyrgyzstan	18.09.2010 21.11.2010	Heavy Equipment Lease
W912PB-12-T-0112	US Army	Malatya, Turkey	12.01.2011 11.06.2011	Portable Water Provision and Black Water Removal Services
A90M-VC-SDF0924	KBR	Baghdad, Iraq	01.09.2011 31.12.2015	Catering Services at D5.3 Sather Army Dining Facility
GCA90H-VC-MAU9002	KBR	Kirkuk, Iraq	28.02.2011 31.12.2011	Heavy Equipment Lease in Kirkuk
A90M-SC-MAC5005	KBR	Kirkuk, Iraq	01.09.2010 31.08.2012	Master Agreement for Foreign National (FN) Temporary Labor Services at FOB Warrior-C7 (Kirkuk, Iraq)
FA3002-06-D-0002	CH2M Hill	Thumrait, Oman	28.09.2011 27.09.2012	BOS Services at Thumrait Airbase, Oman
W912CM-11-D-0002	US Army	Constanza, Romania	29.10.2010 29.10.2014	Stevedoring and Related Terminal Services
AMI/CON/2011/046	UNAMI	Baghdad, Iraq	01.08.2011 31.07.2012	The provision of Laundry Services at Victory Base
PO D63-1PL000970/	FLUOR	Kunduz, Afghanistan	06.01.2012 31.10.2013	4 ea Aviation Fuel Truck Lease at Kunduz, Afghanistan
CSC-LC4-DOS-MA0002	KBR	Kirkuk&Erbil, Iraq	02.08.2011 31.12.2014	Master Agreement-Temporary Personnel Services at Kirkuk and Erbil, Iraq
Purchase Order 590244	CH2M Hill	Bagram, Afghanistan	30.09.2013 14.09.2014	Vehicle Lease
15TSBMCT00588B	Vectrus	Adana, Turkey	01.09.2015 27.03.2016	Vehicle Lease Services in Incirlik Airbase Adana, Turkey
MADX191	KBR	Erbil, Iraq	19.12.2014 21.02.2016	NTV Vehicle Lease Services
W52P1J-14-D-0060	US Army	Turkey	30.03.2014 29.03.2017	Stevedoring and Related Terminal Services (S&RTS) All Ports,Turkey
FA5702-15-C-0001	US Army	AlUdeid Airbase, Qatar	01.09.2015 31.10.2019	Full Food Services in AUdeid Airbase, Qatar

# CORPORATE GOVERNANCE







## CERTIFICATE OF APPRECIATION

THIS CERTIFICATE IS AWARDED TO  
**SERKA INTERNATIONAL LLC**

IN GREAT APPRECIATION FOR YOUR SUPPORT TO THE PERSONNEL  
OF 2/116 BDOC, ACCESS CONTROL DURING OPERATION NEW  
DAWN. YOUR PROFESSIONALISM, ENTHUSIASM AND SUPPORT  
WAS GREATLY APPRECIATED TO THE MEMBERS OF 2/116 CAV  
REGT, BDOC, ACCESS CONTROL

*Roger L. Hare*  
ROGER L. HARE  
MSG, USA  
Access Control NCOIC



*Dennis C. Stitt*  
DENNIS C. STITT  
MAJ, EN  
Access Control OIC



# KBR

Government and Infrastructure  
B1 Procurement Al Asad Air Base  
Al Anbar Province, Iraq  
APO AE 09333

To: Whom It May Concern  
From: Joe H. Gomez  
Date: 05-Jun-10  
Subject: Serka International LLC

This Letter of Recognition is forwarded with the utmost pleasure in recognizing Serka International LLC dedication and commitment to excellence. Serka International LLC has supported the B1 Al Asad Dinning Facility Operations in conjunction with Heavy Equipment Leases in support of the Department of the Army's Logistics Civil Augmentation Program (LOGCAP III).

Serka International LLC has supported the B1 Al Asad Dinning operations along with providing multiple pieces of Heavy Equipment Machinery such as but not limited to; Certified Aviation Fuel Trucks, Cranes, Loaders, Water Trucks, Boomlifts, Skid Steers, Motor Graders, Excavators, while at the same time proving highly trained Foreign Nationals DFAC workers. We found Serka International LLC to be most professional, providing the best quality of employees with the right skill sets to perform relevant duties under their respective departments in support Operation Iraqi Freedom.

Serka International LLC on a regular basis demonstrates their eagerness to meet deadlines and contractual obligations even under the most extreme circumstances and hostile conditions. Among many other superior attributes, Serka International LLC on numerous occasions has demonstrated their commitment to go above and beyond in order to meet mission requirements. Serka International LLC is actively performing with an excellent rating, in addition; they provide their staff with frequent training in various areas to meet Health Safety and Environmental regulations.

The commitment to excellence and professional attitude displayed by Serka International LLC were essential to the successful accomplishments of KBR's mission. We look forward to the next opportunity to continue our professional affiliation throughout the upcoming Task Orders.

Respectfully,

Joe H. Gomez  
Subcontracts Supervisor  
Al Anbar Province, Iraq  
[Joe.Gomez@kbr.com](mailto:Joe.Gomez@kbr.com)



## OUR CLIENTS



**U.S. AIR FORCE**

**FLUOR®**



**DynCorp**  
INTERNATIONAL

**JACOBS®**





# OFFICES



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# OFFICES



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