



SERKA FEDERAL SERVICES

Man Camp Operations Support

Our Solution is simple, realistic, and achievable at the **lowest cost**, and at the **highest quality**. Our motto is: "we want to be where no one else wants to be"



Base Operations Support

With the knowledge and capability to meet the O&M and Life Support needs of Large Military Installations, Extractive

(oils & gas and mining), Humanitarian Aid, Natural Disaster Response & Recovery and Construction and Engineering Industries project camps, we are capable to respond to all requirements in remote and challenging locations.

Base Operations Support includes:

No matter the location of a mission, by self-performing its obligations, Serka Federal Services, LLC ensures 100% compliance with scope of work that provided by its clients. We regularly train and effectively manage our staff that maintains clean, safe and healthy work environment.



1. Dining Facility Operations; Catering- Mobile kitchens, reactive bulk catering

Whether it's a remote construction site, a corporate head office, an oil and gas project camp or a military base, we present a full catering service tailored to meet your requirements.

With Serka Federal Services, you enjoy the following major benefits:

- An impressive track record, indicative of our commitment to deliver as promised
- An uncompromising approach to product standards and service delivery
- Innovative, exciting, world-class food solutions
- Our passion for service excellence
- Proactive management structures
- The ability to deliver on promises always



To ensure that we are doing our utmost to give you the best in food delivery services we apply standards that are pre-determined for each area of service, and the performance of our units is measured by the following:

- Best practice and communication
- Customer and client surveys
- Defined policies and procedures
- Hygiene audits
- On-the-job training programs
- Qualified and well trained staff
- Supplier partnerships and quality products



2. Camp Construction

Infrastructure design, procurement, delivery, construction, refurbishment, reinstatement, decommissioning of electrical systems, prefabricated buildings concrete & brick buildings. And also specialized in Steel and Concrete Physical Security elements- Forces protection, gate guards, container walls.

We will provide a cost effective design, supply and build program in accordance with your unique or specific requirements. We will then furnish the camp with the appropriate equipment that is required. We offer a complete turnkey operation that includes the following but is not limited to:

- Design optimization
- Sourcing and procurement
- Transport and logistical support
- Camp construction and erection
- Electrical distribution including diesel generators
- Potable and Non Potable Water distribution network
- Sewerage and water treatment plants and reticulation
- Waste control and incineration plants



- Perimeter fencing
- Internal roads and walkways
- Satellite based communications systems
- Fuel storage
- Supply of kitchen, laundry and catering equipment
- Supply of all soft furnishings

As well as various camp designs and configurations we are able to offer our clients the following type of construction units:

- Hard shell containerized units
- Fully insulated modular units
- Soft shell tented structures



3. Total Base or Camp Operations Program Management

We can design and construct a new facility or take over an existing facility and employ and develop existing staff already onsite.

Our services range from remote site catering to complete camp management and include but are not limited to the following:

- Accommodation management
- Communication solutions
- Guesthouse management
- Gymnasium
- Housekeeping services
- Office cleaning
- Pre-site inspection
- Purchasing
- Recreation
- Retail services
- Site infrastructure management
- Site maintenance services

- Vector control
- Waste management
- Grounds Maintenance Services



4. O&M and Soft Facilities Management

Serka Federal Services provides integrated facilities management solutions. We offer a full spectrum on non-core services including nontechnical, technical and soft services.

Facilities Management		
Non-Technical Infrastructure	Technical Infrastructure	Soft Facilities Management
Access Control & CCTV	Control Systems	Laundry
Asset Management	Air Conditioning Systems	Telecommunication
Gardening & Landscaping	Audiovisual	Non-core Procurement
Guarding Services	Building Maintenance & Repair	Project Management
Hygiene	Ceilings & Partitioning	Consumables
Painting	Construction	Vending Supplies
Pest Control	Electrical & Lighting	House Keeping
Space Planning & Interior Design	Energy & Utility Management	
Sport & Recreation	Fencing	
Waste Management	Fire Detection	
	Health & Safety Audits	
	Incineration Units	
	Internal Signage	
	Plumbing	
	Water	

5. Key Personnel Identification and Recruitment

Serka Federal Services, LLC offers a range of Foreign, Third country and local Managers, skilled and unskilled labor recruitment payroll management and other HR related services. We can supply and manage contract staff for local and international clients.

The advantages of labor hire include but are not limited to:

- Transfer of employment risk thus reduced exposure to you
- Increased productivity and employee stability
- Increased focus on core operations
- Increased availability of management time as less time is spent on recruitment, discipline enforcement & performance management
- Wage cost flexibility allows for fixed and variable budgeting and allows you to adjust to seasonal or operational manpower requirements

Cost Savings:

- No recruitment costs; no advertising costs; no screening time; no administration costs
- No payroll costs; no payroll software, licensing, wage clerk, or payslip costs
- No labor consultant or attorney fees

Other Advantages include:

- No weekly payroll and wages makeup so no time wasted in attending to and resolving pay queries
- Get the right skill for the job
- No pay queries
- No disciplinary inquiries
- Once off invoicing

6. Civil Engineering and Project Management

Serka Federal Services, LLC offers professional expertise covering all phases of a project's lifecycle from planning to implementation of small, simple or short term projects to large, complex and long term projects irrespective of the industry.

We can assist right from the design phase of a project pertaining to a camp's design, build and management. We have steadily built a reputation as quality professionals in the industry, adding value to our clients throughout to project process. Our clients benefit from the strength of our experience and capabilities. They know that our core competencies are our guarantee in delivering quality projects, on time, each and every time.

7. Procurement & Logistics: catering, construction, camp services supplies

Serka Federal Services provides services and innovative solutions designed to ensure your products, whether it is tools, equipment or food and personnel arrive on time and in perfect order.

Our services and solutions include:

- Plant and machinery transportation
- Mobilization and demobilization of camp facilities
- Food and kitchen equipment supply
- Airplane, helicopter and marine charter services
- Personnel transfers
- Containerized load shipping

At Serka Federal Services, we recognize that our customers' supply chains are as unique as the customers. From city centers, ports to some of the most remote destinations worldwide, we support the logistics requirements for each customer with intermodal services to optimize delivery. Whether its repair parts, food products or mobile housing units, Serka delivers exceptional levels across a variety of environments within critical deadlines. We successfully recruit, train and deploy support teams to ensure constant communication and precise delivery to all of our customers' facilities.

8. Heavy Equipment and Vehicle Leasing Support



The only way you can fully commit to any project, large or small, is if you have equipment to do it. We own and operate all our heavy lifting and earth-moving equipment. We have the diversity in our fleet to meet the specific equipment needs the project really requires. This gives us the ability and capacity to complete the most demanding of our project. Many contractors claim to have significant lifting and earth-moving capabilities, but do not own any equipment.

This requires them to rent or lease their fleets often limiting their ability to complete time sensitive projects. We, however, have significant repeat customers, because we do not own the iron and equality important to have management and operator personnel to successfully undertake the demanding projects. All our heavily services offered, the Company can also provide short term leases on daily, weekly or monthly basis with onsite support subject to availability.



9. Waste Management: Sewage, Garbage, Portable toilets, Recycling

Urban, base or camp waste collection and disposal services are also included among the services of Serka Federal Services. Its teams serving for various residential complexes in Turkey and in Iraq prioritizing the hygienic standards as well as ISO 14001 Environmental Quality Management Regulations.

We mostly provided as collection and removal services for domestic and industrial solid wastes at construction sites and military bases. In these activities, comprehensive and reliable temporary containers, truck containers and special compactors are utilized.



Chemical hygienic toilets can be provided at construction sites, military camps, special activity sites, and in every location where temporary sanitary services are required. In this respect, temporary sanitary services are required. In this respect, temporary WC units are available in all sizes from the smallest unit to trailer size units for serving any number of personnel and Serka carries on its waste management services by a wide fleet of self-owned garbage, sewage and portable john trucks.

10. IT Solutions & Communications



Your clients' camp's ability to process calls and information quickly, accurately and with confidence, utilizing a custom designed and programmed telecommunications system, is vital to your overall success. Based on our clients specific project requirements, Serka is capable to provide a tailor made communication solution. Our unique solution utilized your camp's public phones or individual room phones. The turnkey solution includes the equipment, installation, day to day operations and ongoing maintenance of the service. The phones accept both our custom prepaid calling cards or any major credit card.

11. Power Generation

Serka Federal Services can provide Mobile generators, remote location set-up, backup generators, and repairs at site. Serka Federal has its inventory 10 KVA to 1000 KVA diesel generator sets and operation and maintenance personnel to provide 24/7 uninterrupted power generation operations.



12. Port Operation



Serka performs port operation and stevedoring services and related terminal services (SRTS). We support and service all US government vessels with Turkey ports since 2007.

Our services include the following:

Port Handling- Stevedoring Operational Services

- Vessels loading and discharging, cargo receipts and transfers, stuffing/unstuffing of cargo, tallying and checking, onward movement of cargo.

Management Services

- Planning, supervision, staffing, timekeeping, training, quality control, safety, security, environmental control, communications, documentation services

Terminal Related Services

- Warehousing operations, sanitary inspections, carpenter work, welding and burning, opening and closing of vessels, customs-related services



Port/Terminal Specific Services

- Physical security, hours of operations, facilities maintenance, storage/staging, supplies, equipment, documentation

Serka Federal provides the advantages of quickly moving and mobilizing labor, equipment, and management personnel to port locations worldwide. Our capabilities include setting up man camps and equipment lay down areas within port confines to begin port operations immediately. With a focus on efficient operations and responsiveness to our customers, we consistently deliver quality port management services.

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